In the matter of fair housing; I feel there should be more balance in the process should a complaint be brought against a property owner. A complainant should swear under oath of the truth and factual complaint and be notarized. The complaint must show proof by the preponderance of evidence; be screened that the case is not frivolous or retaliatory. No secret recording be permitted and if so be subject to immediate dismissal. Any damages should be limited to actual damages so the professional tenant does not have the ability to form a new career. Thank You Bill Abo